

COMMUNITY REMINDERS

COMMUNITY MANAGER

Neighborhood Management began serving the HOA on August 1, 2018, and effective January 1, 2019, Angela Spikes, became the official HOA Manager. She has extensive experience in the Community Management sector, and has been working with the previous manager, Kelly Stafford, to ensure a smooth transition. Her contact information is as follows:

Angela Spikes

Phone: 972-359-1548, ext. 176

Email: aspikes@nmitx.com

UPDATE YOUR CONTACT INFO

If you would like to stay informed, but need to make changes to your contact information, please contact Neighborhood Management at 972-359-1548 or via email at aspikes@nmitx.com.

LIVE CHRISTMAS TREE RECYCLING

Residents may dispose of live Christmas trees at the Harmony Park or the Community Pool parking lots between Wednesday, December 26th at noon — Monday, January 14th at 5:00 p.m. Please make sure there are no nails in the bottom of the tree and that all tinsel is removed. For more information or questions, please email parksandrec@trophyclub.org.

TIME TO REMOVE HOLIDAY DECOR

With the holidays now behind us, the tasks of removing decorations and hauling a live tree to the curb, or dismantling an artificial one, have begun! Please make sure to remove all holiday decorations, and lighting, including light clips **by January 15th**.

1ST QUARTER ASSESSMENTS NOW DUE

The 2019 statements were recently mailed out to the membership by Neighborhood Management. Please remember, the 2019 first quarter assessment of \$72.00 is due on January 1st. Accounts are considered delinquent 30 days past the due date which means your payment **MUST BE POSTED to your account no later than January 31st** to avoid any additional fees.

For online payments, please visit www.MutualPayPropertyPay.com and select "Pay Now". Enter your information, along with the Management ID (4008), Association ID (ABMR), and your NMI Account number. You can select either to Pay by eCheck (Free), or pay with a credit card (\$14.95 convenience fee).

If you prefer to mail your payment, please send to Abbey Moor HOA, c/o Neighborhood Management, PO Box 62164, Phoenix, AZ 85082. Remember, payments must **POST** to your account by January 31st to avoid additional fees. It is highly suggested that mailed payments are

placed in the mail a minimum of 10 days prior to January 31st to ensure adequate time for mail delivery and processing by the bank.

If you are not able to make your payment, please contact the Neighborhood Management to request a payment plan at 972-359-1548.

PETS

It doesn't take much to remember that we have pets in the community. In fact, if you don't watch your step, you're liable to step in one such reminder! Besides being unsightly and smelly, animal waste can be hazardous to the health of the children who play in the community and other pets. One of the most common forms of disease transmission between dogs is through fecal matter. It is important to remember to immediately clean up after your pet. Take along a baggie with you to pick up waste with and then dispose of it properly. Also, when walking your dog in our community, remember that it should be leashed. By taking a few simple steps to leash, and clean up after your pet, you can contribute to the beautification of the community!

TRASH, RECYCLING, BRUSH, & BULK PICK UP

Scheduled trash collection is on Tuesdays and Fridays. **As always, make sure to check for schedule changes around the holidays so that your trash bins are not set out too early!**

Residential waste must be set out no earlier than 7:00 p.m. the evening before pick up and no later than 7:00 a.m. on collection day. All trash containers and recycle bins must be screened from street view no later than 7:00 a.m. the day following pick up.

Please note: trash placed inside a container must be bagged (no loose garbage in a bin), trash bag weight cannot exceed 50 pounds each and the container cannot be larger than 50 gallons or Republic will not pick up the refuse. To report problems with trash or recycle collection, please contact Republic Services directly at 817-332-7301.

Brush and Bulk waste will be collected on normal trash days. Brush waste needs to be bundled into 4-foot sections that weigh no more than 50 pounds.

Scheduled recycle collection on **Fridays only**. Place all recyclables into blue, 18-gallon recycle bins; no presorting, bagging or bundling is necessary. Recycling bins and lids are available for Trophy Club residents at the Permitting Office in the Public Works Building (1 Trophy Wood Dr).

For more information, visit <https://www.trophyclub.org/departments/community-development/trash-and-recycling.html>