## **MAKING AN ONLINE PAYMENT**

Please visit <u>www.neighborhoodmanagement.com</u> and select <u>Community Login</u> in the upper right of the website. When you see the "association Lookup" bar, type in Abbey Moor and click search.

Once that populates, click on "Make an Online Payment".



You will be re-directed to the Mutual of Omaha Bank

Select your preferred payment option: eCheck (Free), Card (\$14.95 Processing Fee applies), or by Mail

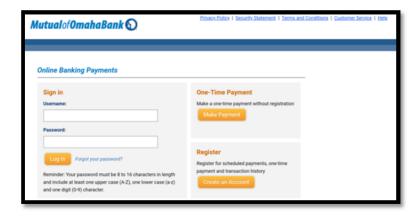


eCHECK: Mutual of Omaha will let you know that the eCheck option is Free. Simply click CONTINUE



If you are making a One-Time Payment only, you can select One-Time Payment.

If you would like to schedule payments, or see transaction history, you will need to create an account.



**Credit Card Payments**: A \$14.95 processing Fee applies. Select the link to either make a One-Time Payment, or you will need to register to schedule payments and see transaction history.



For both eCheck, and Credit Card, you will need to complete the basic information:

- Personal
- Contact Information
- New Property
  - Property Type: Association
  - o Management ID: 4008 (This code is to be used by Abbey Moor residents only)
  - O Association ID: **00ABMR** (This ID is to be used by Abbey Moor residents only)
  - o Account number: If unknown, contact Neighborhood Management
  - o Billing Information
  - Payment Amount
- Check the box if you want to stay in touch with Mutual of Omaha Bank
- Click Continue (Only Click ONE time. Clicking multiple times may result in multiple payments being submitted. Page may take a minute to load. This is normal)
- If the payment is successful, you will be directed to a confirmation page. Please print this page for your records. You will also receive a confirmation email.

<u>Please note:</u> Payments may take up to 5 business days to be posted to your account. In order to avoid late charges, payment should be submitted 5 business days prior to your due date. Payments are processed Monday through Friday excluding holidays.

## **PAYMENT BY MAIL**

Pay via check or certified funds by mailing with a coupon to the lockbox:

Abbey Moor HOA c/o Neighborhood Management Inc. P.O. 62164 Phoenix, AZ 85082-2164

<sup>\*\*\*</sup> Please include your account number on the check or certified funds.